



## ***IAMCO Quality Policy***

---

*IAMCO is committed to provide managerial services to assure comprehensive Logistics Support tailored for the NAEW&C Fleet while satisfying NAPMO Nations Industrial Benefit goals, in order to meet or exceed the requirements and expectations of the Customer.*

*IAMCO is EN 9100:2018 certified, fully compliant also with the AQAP 2310 requirements and the mandatory regulations of work, safety and security.*

*IAMCO's commitment to Total Quality is reflected in its pursuit of:*

- Provision of "on quality", "on time" and "on cost" services which are meeting or exceeding the Customer requirements*
- Environment respect*
- Safety in the workplace*
- Conformity of services*
- Full respect of applicable regulations*
- Continual supplier monitoring*
- Full transparency and access to IAMCO by the customer and Authorities*

*IAMCO aims to achieve these objectives by:*

- Understanding the needs and expectations of all stakeholders*
- Monitoring and mitigating risks and seizing opportunities*
- Developing the competences of its personnel*
- Constantly monitoring its processes, also by means of KPIs, in a logic of continuous improvement*
- Promoting a culture of quality*
- Ensuring the flow down of the customer requirements and monitoring the performance of suppliers*
- Protecting the confidentiality of customer documentation*
- Ensuring an environment of absolute loyalty and integrity*

*The IAMCO management is committed to fostering a culture of quality by ensuring that all personnel are knowledgeable of and actively implement the Quality Policy. This policy undergoes periodic assessment at each management review to maintain its relevance and is disseminated to all levels within IAMCO and to interested parties.*

*Luca Codazzi*  
Quality Assurance Manager

*Christof Emde*  
General Manager

Venice, 12/09/2024